

HAVE YOU PAID FOR MEDICAL SERVICES?

RECEIVE YOUR MONEY THROUGH THE REIMBURSEMENT FILE



Send the documents

After accessing medical services outside the network and paying for them inside the clinic

We evaluate the file

We check the mandatory documents and their validity



We analyse the performed medical services

We verify the insurance coverage

Decision and payment

After the analysis of the file you receive the decision and afterwards we make the payment



REIMBURSEMENT FILE

You have two ways of sending the reimbursement file

MOBILE APPLICATION

Fill the necessary info and upload the documents directly into our mobile app: Signal Care Assistant

Download the Signal Care Assistant app



EMAIL

Send the necessary documents via email at: rambursare@suportsanatate.ro

Download the guide for the necessary documents at:

en.signal-iduna.ro/signal-iduna-insured-members

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